

**LIST OF PRUDENTIAL ASSURANCE MALAYSIA BERHAD (PAMB) PANEL HOSPITALS**

HOSPITAL NAMES	ADDRESS	TELEPHONE	FAX	DEPOSITS
<b>PERLIS</b>				
KPJ PERLIS SPECIALIST HOSPITAL	No.77, Jalan Dato' Wan Ahmad, 01000 Kangar, Perlis	04-970 7777	04-970 7788	Up to RM500.00 *RM160.00 - Additional amount collected (Covid19)
<b>KEDAH</b>				
KEDAH MEDICAL CENTRE	527, Mukim Alor Merah Pumpong, Kampung Pumpong, 05250 Alor Setar, Kedah	04-730 8878	04-733 2869	Up to RM500.00
METRO SPECIALIST HOSPITAL	1, Lorong Metro, 08000 Sungai Petani, Kedah	04-423 8888	04-425 8888	RM400.00
PANTAI HOSPITAL SUNGAI PETANI	1, Persiaran Cempaka, Bandar Amanjaya, 08000 Sungai Petani, Kedah	04-442 8888	04-442 8889	Up to RM500.00
<b>PULAU PINANG</b>				
BAGAN SPECIALIST CENTRE	Jalan Bagan 1, 13400 Butterworth	04-371 0000	04-331 2806	RM300 (RM500 with coinsurance & Deductible)
GLENEAGLES PENANG	1, Jalan Pangkor, 10050 Pulau Pinang	04-227 6111	04-226 2994	RM300.00 *RM480 - Additional amount collected (Covid19)
LOH GUAN LYE SPECIALIST CENTRE	238, Macalister Road, 10400 Pulau Penang	04-238 8888	04-229 0287	RM300.00 *RM350.00 to RM700.00 - Additional amount collected (Covid19)
HOSPITAL LAM WAH EE	141, Jalan Tan Sri Teh Ewe Lim, 11600 Pulau Pinang	04-657 1888	04-657 0940	RM300.00
ISLAND HOSPITAL	308 Macalister Road, 10450 Pulau Pinang	04-228 8222	-	-
KPJ PENANG SPECIALIST HOSPITAL	570 Jalan Perda Utama, Bandar Perda, Seberang Jaya, Pulau Pinang	04-548 6688	04-548 6700	Up to RM500.00 *RM300.00 - Additional amount collected (Covid19)
MOUNT MIRIAM CANCER HOSPITAL	23, Jalan Bulan, Fettes Park, 11200 Tanjung Bungah, Pulau Pinang	04-892 3999	04-890 1583	RM500.00 - RM1,000.00
PANTAI HOSPITAL PENANG	82, Jalan Tengah, Bayan Baru, 11900 Bayan Lepas, Pulau Pinang	04-643 3888	-	Up to RM300.00
PENANG ADVENTIST HOSPITAL	465, Jalan Burma, 10350 Pulau Pinang	04-222 7200	04-227 8512	RM300.00 *RM1,000.00 - Additional amount collected (Covid19)
<b>PERAK</b>				
ANSON BAY MEDICAL CENTRE	Lot 992, Batu 3 ½, Jalan Maharajela, 36000, Teluk Intan, Perak	05-623 2999	05-623 2899	Up to RM300.00 *RM590.00 - Additional amount collected (Covid19)
COLUMBIA ASIA HOSPITAL - TAIPING	5, Jalan Perwira, 34000 Taiping, Perak	05-820 8888	05-820 8999	RM300.00
HOSPITAL FATIMAH	1, Lebuh Chew Peng Loon, Off Jalan Dato' Lau Pak Khuan, Ipoh Garden, 31400 Ipoh, Perak	05-545 5777	05-549 9237	RM500.00 *RM200.00 - Additional amount collected (Covid19)
KPJ IPOH SPECIALIST HOSPITAL	26, Jalan Raja Dihilir, 30350 Ipoh, Perak	05-241 8777	05-254 1388	Up to RM500.00 * RM188.00 - Additional amount collected (Covid19)
PANTAI HOSPITAL IPOH	126, Jalan Tambun, 31400 Ipoh, Perak	05-548 4333	05-545 8168	RM500.00 *RM500.00 to RM1,000.00 - Additional amount collected (Covid19)
PANTAI HOSPITAL MANJUNG	Jalan PMP1, Pusat Perniagaan Manjung Point, 32040 Seri Manjung, Perak	05-689 8555	05-688 6210	Up to RM500.00 *RM400.00 - Additional amount collected (Covid19)
PERAK COMMUNITY SPECIALIST HOSPITAL	No. 277, Jalan Raja Permaisuri Bainun, 30250 Ipoh, Perak	05-241 9000	05-255 4288	*RM650.00 - Amount collected (Covid19)
TAIPING MEDICAL CENTRE	45-49 Jalan Medan Taiping 2, Medan Taiping, 34000 Taiping, Perak	05-807 1049	05-806 3713	Up to RM500.00 *RM238.00 - Additional amount collected (Covid19)
<b>KUALA LUMPUR / SELANGOR</b>				
ARA DAMANSARA MEDICAL CENTRE	Lot 2, Jalan Lapangan Terbang Subang, Seksyen U2, 40150 Shah Alam, Selangor	03-5639 1212	03-7839 9969	RM500.00- RM1,000.00 *RM500.00 - Additional amount collected (Covid19)
ASSUNTA HOSPITAL	Jalan Templer, 46990 Petaling Jaya, Selangor	03-7680 7000	03-7781 4933	RM200.00 *RM2,000.00 to RM4,000.00 - Additional amount collected (Covid19)
AVISENA SPECIALIST HOSPITAL (Formerly known as DEMC Specialist Centre)	No 4, Jalan Ikhtisas, Seksyen 14, 40000 Shah Alam, Selangor Darul Ehsan, Malaysia	03-5155 1966	03-5515 1815	RM500.00
AVISENA WOMEN'S & CHILDREN'S SPECIALIST HOSPITAL	No 3, Jalan Perdagangan 14/4, Seksyen 14 40000 Shah Alam, Selangor Darul Ehsan, Malaysia	03-5155 1966	03-5515 1815	RM500.00
BEACON INTERNATIONAL SPECIALIST CENTRE	1 Jalan 215, Section 51, Off Jalan Templer, 46050 Petaling Jaya, Selangor	03-7620 7979	03-7620 7929	Up to RM500.00
CARDIAC VASCULAR SENTRAL KUALA LUMPUR	Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470 Kuala Lumpur	03-2276 7000	603 2276 7012	RM500.00
COLUMBIA ASIA HOSPITAL - BUKIT RIMAU	3, Persiaran Anggerik Eria, Bukit Rimau, Seksyen 32, 40460 Shah Alam, Selangor.	03-5125 9999	03 - 5125 9847	RM300.00
COLUMBIA ASIA HOSPITAL - CHERAS	Lot 33107, Jalan Suakasih, 43200 Cheras, Selangor	03-9086 9999	03-9086 9888	RM300.00 *RM450.00 - Additional amount collected (Covid19)

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COLUMBIA ASIA HOSPITAL – KLANG	Jalan Mahkota 1/KU 2, Mutiara Bukit Raja 2, KM2 off Jalan Meru, 41050 Klang, Selangor Darul Ehsan	03-3346 7999	03-3346 7998	RM300.00
COLUMBIA ASIA HOSPITAL - PUCHONG	1 Lebuhr Puteri, Bandar Puteri Puchong, 47100 Puchong, Selangor	03-8064 8688	03-8064 8788	RM300.00 *RM250.00 - Additional amount collected (Covid19)
COLUMBIA ASIA HOSPITAL - SETAPAK	No 1, Jalan Danau Saujana, off Jalan Genting Klang, 53300 Kuala Lumpur	03-4145 9999	03-4145 9998	RM300.00 *RM200.00 - Additional amount collected (Covid19)
COLUMBIA ASIA HOSPITAL PETALING JAYA	69, Jalan 13/6, Seksyen 13, 46200 Petaling Jaya, Selangor	03-7949 9999	03-7949 9997	RM 300.00
GLENEAGLES KUALA LUMPUR	282 & 286, Jalan Ampang, 50450 Kuala Lumpur	03-4141 3000	03-4255 2711	RM600.00 *RM300.00 - Additional amount collected (Covid19)
INSTITUTE JANTUNG NEGARA	145, Jalan Tun Razak, 50400 Kuala Lumpur	03-2617 8200	03-2698 2824	*RM450.00 - Amount collected (Covid19)
KL EYE SPECIALIST CENTRE	No 73 & 73-1, Jalan Metro Perdana Barat 1, Taman Usahawan Kepong, 52100 Kuala Lumpur	03-6250 0077	03-6250 2277	-
KPJ AMPANG PUTERI SPECIALIST HOSPITAL	1, Jalan Mamanda 9, Taman Dato Ahmad Razali, 68000 Ampang, Selangor	03-4270 2500	03-4270 2443	Up to RM500.00 *RM500.00 - Additional amount collected (Covid19)
KPJ DAMANSARA SPECIALIST HOSPITAL	119, Jalan SS 20/10, Damansara Utama, 47400 Petaling Jaya, Selangor	03-7722 2692	03-7722 1534	Up to RM500.00 *RM400.00 - Additional amount collected (Covid19)
KPJ KAJANG SPECIALIST HOSPITAL	Batu 14, Jalan Cheras, 43000 Kajang, Selangor	03-8769 2999	03-8769 2808	Up to RM500.00 *RM138.00 - Additional amount collected (Covid19)
KPJ KLANG SPECIALIST HOSPITAL	No.102, Persiaran Rajawali/KU1, Bandar Baru Klang, 41150 Klang	03-3377 7888	03-3377 7800	Up to RM500.00 *RM150.00 - Additional amount collected (Covid19)
KPJ RAWANG SPECIALIST HOSPITAL	Jalan Rawang, Bandar Baru Rawang, 48000 Rawang Selangor	03-6099 8999	03 - 6099 8927	Up to RM500.00 *RM388.00 - Additional amount collected (Covid 19)
KPJ SELANGOR SPECIALIST HOSPITAL	Lot 1, Jalan Singa 20/1, Section 20, 40300 Shah Alam, Selangor	03-5543 1111	03-5543 1722	Up to RM500.00 *RM388.00 - Additional amount collected (Covid 19)
KPJ TAWAKKAL SPECIALIST HOSPITAL	1, Jalan Pahang Barat, 53000 Kuala Lumpur	03-4026 7777	03-4021 0635	Up to RM500.00 *RM388.00 - Additional amount collected (Covid 19)
PANTAI HOSPITAL AMPANG	Jalan Perubatan 1, Pandan Indah, 55100 Kuala Lumpur	03-4289 2828	03-4289 2829	Up to RM500.00 *RM300.00 - Additional amount collected (Covid19)
PANTAI HOSPITAL CHERAS	1, Jalan 1/96A, Taman Cheras Makmur, 56100 Kuala Lumpur	03-9145 2888	03-9132 0732	Up to RM500.00
PANTAI HOSPITAL KLANG	Lot 5921, Persiaran Raja Muda Musa, 41200 Klang, Selangor	03-3258 5500	03-3374 2010	Up to RM500.00 *RM300.00 - Additional amount collected (Covid19)
PANTAI HOSPITAL KUALA LUMPUR	8, Jalan Bukit Pantai, 59100 Kuala Lumpur	03-2296 0888	03-2282 1557	RM600.00 - with GL RM1K - without GL
PARKCITY MEDICAL CENTRE	2, Jalan Intisari Perdana, Desa Parkcity, 52200 Kuala Lumpur	03-5639 1212	03-6279 3389	RM500.00- RM1,000.00 *RM500.00 - Additional amount collected (Covid19)
PRINCE COURT MEDICAL CENTRE	39, Jalan Kia Peng, 50450 Kuala Lumpur	03-2160 0000	03-2782 3377	RM500.00 *RM1,000.00 - Additional amount collected (Covid 19)
SENTOSA MEDICAL CENTRE	36, Jalan Chemur, Kompleks Damai, 50400 Kuala Lumpur	03-4043 7166	03-4043 7761	Up to RM500.00
SENTOSA SPECIALIST HOSPITAL	No. 27-29, Lorong Temenggung 15-A, 41200 Klang, Selangor	03-5162 8819	03-5162 8801	-
SRI KOTA MEDICAL CENTRE	Jalan Mohet, 41000 Klang, Selangor	03-3375 7799	03-3376 3888	Up to RM300.00
SUBANG JAYA MEDICAL CENTRE	1, Jalan SS12/1A, 47500 Subang Jaya, Selangor	03-5639 1212	03-5639 1646	RM500.00 RM1,000.00 (Surgical cases with coinsurance )
SUNGAI LONG SPECIALIST HOSPITAL (Formerly known as Putra Specialist Hospital Kajang)	Pt 21147, Persiaran SL 1, Bandar Sg Long, 43000 Kajang, Selangor	03-9010 3788	-	RM300.00
SUNWAY MEDICAL CENTRE	5, Jalan Lagoon Selatan, Bandar Sunway, 47500 Petaling Jaya, Selangor	03-7491 9191	03-7491 8181	RM500.00 *RM360.00 - Additional amount collected (Covid19)
SUNWAY MEDICAL CENTRE VELOCITY	Pusat Perubatan Sunway Velocity, Lingkaran SV, Sunway Velocity, 55100, Kuala Lumpur	03-9772 9191	-	RM500.00
THOMSON HOSPITAL KOTA DAMANSARA (Formerly known as TROPICANA MEDICAL CENTRE)	11, Jalan Teknologi, PJU 5, Kota Damansara, 47810 Petaling Jaya, Selangor	03-6287 1111	03-6287 1212	RM500.00
TUNG SHIN HOSPITAL	102, Jalan Pudu, 55100 Kuala Lumpur	03-2037 2288	03-2070 0345	RM500.00 *RM510.00 - Additional amount collected (Covid19)
UM SPECIALIST CENTRE SDN BHD	UMSC Building, Lot 28, Lorong Universiti, Lembah Pantai, 50603 Kuala Lumpur	03-7841 4000	03-7841 4143	RM500.00 *RM1,000.00 - Additional amount collected surgical cases (Covid19)
<b>NEGERI SEMBILAN</b>				
AURELIUS HOSPITAL NILAI (Formerly known as Nilai Medical Centre)	PT 13717, Jalan BBN 2/1, 71800 Nilai, Negeri Sembilan	06-850 0999	06-850 0733	RM300.00 *RM550.00 - Additional amount collected (Covid19)
CMH SPECIALIST HOSPITAL (Formerly known as N.S Chinese Maternity Hospital)	Jalan Tun Dr. Ismail, 70200 Seremban, Negeri Sembilan	06-762 2104	06-763 0407	RM300.00 *RM500.00 - Additional amount collected (Covid19)
COLUMBIA ASIA HOSPITAL - SEREMBAN	292, Jalan Haruan 2, Oakland Commercial Centre, 70300 Seremban, Negeri Sembilan	06-603 3988	06-601 1848	Up to RM500.00 *RM190.00 - Additional amount collected (Covid19)
KPJ SEREMBAN SPECIALIST HOSPITAL	Lot 6219 & 6220, Jalan Toman 1, Kemayan Square, 70200 Seremban, Negeri Sembilan	06-767 7800	06-763 3728	RM 400.00 *RM388.00 - Additional amount collected (Covid19)
MAWAR MEDICAL CENTRE (Effective 15 August 2022: New Panel Hospital)	71, Jalan Rasah, Bukit Rasah, 70300 Seremban, Negeri Sembilan	06-764 7048	06-764 7092	Up to RM300.00

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SENAWANG SPECIALIST HOSPITAL	234-243 Jalan Lavendar Heights 2, Lavender Business Square, 70450 Senawang, Negeri Sembilan	06-677 1858	06-677 1860	Up to RM500.00 *RM100.00 - Additional amount collected (Covid19)
<b>MELAKA</b>				
MAHKOTA MEDICAL CENTRE	3, Mahkota Melaka, Jalan Merdeka, 75000 Melaka	06-281 3333	06-282 5177	RM450.00
ORIENTAL MELAKA STRAITS MEDICAL CENTRE	Pusat Perubatan Klebang, 75200 Melaka	06-315 8888	06-315 8800	RM400.00 *RM500.00 - Additional amount collected (Covid19)
PANTAI HOSPITAL AYER KEROH	2418-1, KM 8, Lebuhraya Ayer Keroh, 75450 Melaka	06-231 9999	06-231 3299	RM400.00 *RM380.00 - Additional amount collected (Covid19)
PUTRA SPECIALIST HOSPITAL (MELAKA)	169, Jalan Bendahara, 75100 Melaka	06-283 5888	06-281 0518	RM400.00
<b>JOHOR</b>				
COLUMBIA ASIA HOSPITAL - ISKANDAR PUTERI <i>(Formerly known as Columbia Asia Hospital - Nusajaya)</i>	Persiaran Afiat, Taman Kesihatan Afiat, 79250 Iskandar Puteri, Johor	07-233 9999	07-233 9888	RM300.00
COLUMBIA ASIA HOSPITAL TEBRAU	Persiaran Southkey 5, Kota Southkey, 80150 Johor Bahru, Johor	07-272 9999	-	Up to RM500.00
GLENEAGLES MEDINI HOSPITAL	2 Jalan Medini Utara 4, Medini, 79250 Nusajaya, Johor, Malaysia	07-560 1000	07-560 1007	Up to RM500.00 *RM1,000.00 - Additional amount collected (Covid19)
KEMPAS MEDICAL CENTRE	Lot PTD 7522, Jalan Kempas Baru, 81200 Johor Bahru, Johor	07-236 8999	07-236 8222	RM400.00
KPJ BANDAR DATO' ONN SPECIALIST HOSPITAL	Jalan Bukit Mutiara, Bandar Dato' Onn, 81100 Johor Bahru, Johor	07- 301 1000	-	RM200.00
KPJ BANDAR MAHARANI SPECIALIST HOSPITAL	73-1, Jalan Stadium, 84000 Muar, Johor	06-956 4500	06-956 4556	Up to RM500.00 *RM388.00 - Additional amount collected (Covid 19)
KPJ BATU PAHAT SPECIALIST HOSPITAL	No.1 Jalan Mutiara Gading1 Taman Mutiara Gading Sri Gading, 83000 Batu Pahat, Johor.	07- 459 1000	-	-
KPJ JOHOR SPECIALIST HOSPITAL	39B, Jalan Abdul Samad, 80100 Johor Bahru, Johor	07-225 3000	07-227 4119	Up to RM500.00 *RM388.00 - Additional amount collected (Covid 19)
KPJ KLUANG SPECIALIST HOSPITAL	PTD 91374, Jalan Saujana Utama, Taman Saujana Kluang, Mukim Kluang 86000 Kluang.	07-771 8999	07-772 8999	Up to RM500.00
KPJ PASIR GUDANG SPECIALIST HOSPITAL	Lot PTD 204871, Jalan Persiaran Dahlia, Taman Bukit Dahlia 81700 Pasir Gudang, Johor	07-257 3999	07-257 3974	Up to RM500.00
KPJ PUTERI SPECIALIST HOSPITAL	33, Jalan Tun Abdul Razak (Susur 5), 80000 Johor Bahru, Johor	07-225 3222	07-223 8833	Up to RM500.00
PANTAI HOSPITAL BATU PAHAT	95, Jalan Bintang 1, Taman Koperasi Bahagia, 83000 Batu Pahat, Johor	07-433 8811	07-433 1881	RM300.00 *RM800.00 - Additional amount collected (Covid 19)
PUTRA SPECIALIST HOSPITAL (BATU PAHAT)	1, Jalan Peserai, 83000 Batu Pahat, Johor	07-413 3333	07-413 3346	RM300.00
REGENCY SPECIALIST HOSPITAL	1, Jalan Suria, Bandar Seri Alam, 81750 Masai Johor	07-381 7700	07-388 7666	Up to RM500.00
<b>KELANTAN</b>				
HOSPITAL UNIVERSITI SAINS MALAYSIA (USAINS)	Usains Tech Services S/B, Kampus Kesihatan, 16150 Kubang Kerian, Kota Bharu, Kelantan	09-766 6200	09-765 0892	RM500.00
KOTA BHARU MEDICAL CENTRE	PT 179-184, Jalan Sultan Yahya Petra, 15200 Kota Bharu, Kelantan	09-743 3399	09-747 8271	*RM300.00 - Amount collected (Covid19)
KPJ PERDANA SPECIALIST HOSPITAL	Lot PT 37 & 600, Seksyen 14, Jalan Bayam, 15200 Kota Bharu, Kelantan	09-745 8000	09-747 2877	Up to RM500.00
<b>PAHANG</b>				
KUANTAN MEDICAL CENTRE	1, Jalan Tun Ismail 9, 25000 Kuantan, Pahang	09-590 2828	09-516 3753	Up to RM500.00 *RM580.00 - Additional amount collected (Covid19)
KPJ PAHANG SPECIALIST HOSPITAL	Lot 105703 (PT 83065), Tanjung Lumpur, 26060 Kuantan, Pahang	09-511 2692	09-511 2600	Up to RM500.00 *RM388.00 - Additional amount collected (Covid 19)
<b>TERENGGANU</b>				
KUALA TERENGGANU SPECIALIST HOSPITAL	Lot 3963, Jalan Sultan Mahmud, Kg Batu Buruk, Mukim, 20400 Kuala Terengganu, Terengganu	09-637 8888	09-623 1561	RM400.00
SALAM SPECIALIST HOSPITAL KUALA TERENGGANU	Lot 4075, Jalan Engku Sar, 20200 Kuala Terengganu, Terengganu Darul Iman.	09 6200 200	-	RM300.00
<b>SARAWAK</b>				
BINTULU MEDICAL CENTRE	Lot 6009, Block 31, Kemena Land District, 97000 Bintulu, Sarawak	086-330 333	086-330 777	RM500.00
BORNEO MEDICAL CENTRE KUCHING	Lot 10992, Section 64, KTLD, Jalan Tun Jugah, 93350 Kuching, Sarawak	082-507 333	082-507 733	Up to RM500.00
BORNEO MEDICAL CENTRE MIRI	Lot 1959, Block 10, MCLD, Jalan Cahaya, off Jalan Miri-Bintulu, 98000 Miri, Sarawak	085 329333	-	Up to RM500.00
COLUMBIA ASIA HOSPITAL - BINTULU	Lot 3582 Block 26, Jalan Tan Sri Ikhwan, Kemena Land District, Tanjung Kidurong, 97000 Bintulu, Sarawak	086 - 251 888	086 - 252 888	RM500.00
COLUMBIA ASIA HOSPITAL - MIRI	Lot 1035-1039, Jalan Bulan Sabit, CDT 155, 98009 Miri, Sarawak	085-437 755	085-425 677	RM500.00

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HOSPITAL NAMES	ADDRESS	TELEPHONE	FAX	DEPOSITS
KPJ KUCHING SPECIALIST HOSPITAL	Lot 10420, Block 11, Tabuan Stutong Commercial Centre Jalan Setia Raja, 93350 Kuching, Sarawak	082-365 777	082-364 666	Up to RM500.00
MIRI CITY MEDICAL CENTRE	Lot 916-920, 1202 & 1203, Jalan Hokkien, 98000 Miri, Sarawak.	085-426 622	085-438 096	Up to RM500.00
REJANG MEDICAL CENTRE	29, Jalan Pedada, 96008 Sibul, Sarawak	084-330 733	084-327 342	-
SIBU SPECIALIST MEDICAL CENTRE	52A-F, Brooke Drive, 96000 Sibul, Sarawak	084-329 900	084-327 700	Up to RM500.00
TIMBERLAND MEDICAL CENTRE	Lot 5164-5165, Blk 16, KCLD, Taman Timberland, Rock Road, 93250 Kuching, Sarawak	082-234 466	082-244 273	Up to RM500.00
<b>SABAH</b>				
GLENEAGLES KOTA KINABALU HOSPITAL	Riverson @ Sembulan, Block A-1, Lorong Riverson @ Sembulan, Borneo, Jalan Coastal, 88100 Kota Kinabalu, Sabah, Malaysia	088-518 888	088-518 889	RM400.00
JESSELTON MEDICAL CENTRE	Jalan Metro 2, Metro Town, Off Jalan Lintas, 88300 Kota Kinabalu, Sabah	088-366 333	088-388 896	Up to RM500.00
KPJ SABAH SPECIALIST HOSPITAL (formerly known as Sabah Medical Centre)	Lot No 2, Lorong Bersatu, off Jalan Damai, Luyang, 88300 Kota Kinabalu, Sabah	088-211 333	088-272 622	Up to RM500.00 *RM388.00 - Additional amount collected (Covid 19)

**1) Deposit**

- Hospitals may collect DEPOSIT from policy holder upon admission in addition to the Pre Authorization Letter from PRUDENTIAL, to cover the Excess Fees and the non-medical items charges that are not covered by policy terms & conditions.
- The DEPOSIT or any balance will be refunded at the discretion of the hospitals after deduction of the excess and non-medical charges.
- The DEPOSIT varies between hospitals and is subject to change without notification.

**2) Panel Hospitals**

- PRUDENTIAL reserves the right to change/update the list of panel hospitals without prior notification.
- For the latest update on our appointed Panel Hospitals, please refer to our website [www.prudential.com.my](http://www.prudential.com.my)
- The appointment of all hospitals to the panel is subject to compliance with the stringent criteria and selection process established by PAMB.

**3) Non Panel Hospitals**

- Charges / fees to be paid by customer upon discharge.
- Customer to submit claim form to Prudential for reimbursement subject to terms and conditions stated in the policy contract.

**4) Increased of Deposit due to Covid19 Test & Personal Protective Equipment (PPE)**

- Please note that hospitals are also charging Personal Protective Equipment (PPE) during COVID-19 outbreak period. The cost range of PPE per case ranges between RM200 to RM1800.
- The PPE cost varies with patients' condition and with the length of stay in the hospital
- The PPE charges for non-respiratory infection cases (Non PUI cases) are not coverable.
- The COVID-19 test and PPE charges will be collected upon discharge if it is not covered by PAMB