

PAMB Whistleblowing Policy

Prudential Assurance Malaysia Berhad (“PAMB”) conducts business in open, honest, ethical and professional way. To deliver real value to our stakeholders, we consistently demonstrate the highest level of integrity. We always challenge ourselves and each other to do the right thing and to raise concerns when we see unethical conduct displayed.

Speak Out is a confidential channel through which PAMB’s staff, contractors, vendors, agents and customers can ask questions and raise concerns about ethics, compliance or a breach of regulation, an illegal act or a dangerous activity that become aware of through work.

The hotline is there for you 24/7.

Web: www.prudentialspeakout.ethicspoint.com
Email: pcahelpline@prudential.com.hk
Tel: 1-800-81-8365

Alternatively, you may also raise your concerns to other enforcement authorities such as Bank Negara Malaysia (BNM), Polis Diraja Malaysia (PDRM) and Suruhanjaya Pencegah Rasuah Malaysia (SPRM) at the following:-

Bank Negara Malaysia (BNM)

Pengarah,
LINK and BNM Offices,
Bank Negara Malaysia,
Jalan Dato Onn, 50480 Kuala Lumpur

Polis Diraja Malaysia (PDRM)

<https://www.rmp.gov.my/>

Suruhanjaya Pencegah Rasuah Malaysia (SPRM)

<https://www.sprm.gov.my/>

Email : [info\[at\]sprm\[dot\]gov\[dot\]my](mailto:info[at]sprm[dot]gov[dot]my)

Tel : 1-800-88-6000

As a whistleblower, you’re protected by law and all information provided by you will be kept private and confidential unless we are under legal obligation to disclose.