



## **EXPRESS RAIL LINK SDN BHD**

PRUBiz Beyond Card Holde	r		PRUBiz Beyond Privilege Voucher Holder
<ol> <li>Single KLIA Ekspres Fare at RM45 (normal price: RM55)</li> <li>Return KLIA Ekspres Fare at RM85 (normal price: RM100)</li> <li>Corporate Fares for VIP Service:</li> </ol>			<ol> <li>Single KLIA Ekspres Fare at RM45 (normal price: RM55)</li> <li>Return KLIA Ekspres Fare at RM85 (normal price:</li> </ol>
Details	Туре	Nett Fares (RM)	RM100)
KLIA Ekspres Ticket + Executive Vehicle for the first User	One – way	RM145.00	
	Return	RM290.00	
Add-ons: - Additional Adult - Additional Child*	One – way	RM45.00 – Adult RM20.00 – Child*	
	Return	RM84.00 – Adult RM37.00 – Child*	
Add-ons: - Upgrade to Group		RM50.00	
Add-ons: - Zone 2**		RM50.00	
Note: *Ages between 6-15 years **Zone 1 is within 20km fro KL Sentral	om KL Sentral 8	& Zone 3 is 30km froi	n

## **Terms and Conditions**

- 1. This privilege is applicable to all **PRU**Biz Beyond customers and is valid for one-time use only subject to the terms and conditions stated herein.
- 2. Redemption steps for Single and Return Fare:
  - Go to <u>https://www.KLIAekspres.com/</u> or download the KLIA Ekspress App (available on ios and android)
  - Enter your travel details and apply promo code that valid for single transaction only as per below:

Single	Return	Validity Period
f3g2c3		01 July 2021 to 01 Jan 2022
w4h3d4	z8n9q6	02 Jan 2022 to 30 Jun 2022
x4j7p8	a7b1m2	01 July 2022 to 31 Dec 2022

- Select your ticket type Single or Return and complete payment.
- Your ticket containing the QR Code will be emailed to you. Scan the QR Code at the gates to enter/exit.

- 3. Redemption steps for Corporate Fares for VIP Service:
  - For online booking, kindly email <u>prubiz@kliaekspress.com</u> with your company email address/domain. This VIP Service privilege does not extend to bookings received via personal email addresses.
  - For phone bookings, kindly contact KLIA Ekspres VIP Service (VIPS) at 03-2267 800.
  - Verification will be carried out by a customer service representative of Express Rail Link (ERL), please provide your **PRU**Biz Beyond card number for verification purposes.
  - The VIP Service has to be booked minimum 12 hours prior to departure/ pick up. No walk-in booking will be entertained.
- 4. For VIP Service Customers, you can call **03-2267 8018** (Monday to Friday, from 9am to 6pm) for enquiry or our KLIA VIP Service Counters (daily from 6am to 11pm):
  - KLIA VIP Service Counter: 03-2267 8140
  - KLIA2 VIP Service Counter: 03-8778 5414
  - KL Sentral VIP Service Counter: 019-267 8000
- 5. Tickets are valid for travel on KLIA Ekspres from Kuala Lumpur International Airport (KLIA/KLIA2) to KL Sentral and vice versa only.
- 6. Bookings are subject to availability and prices are subject to change without prior notice.
- 7. This privilege is not applicable with ongoing promotions, offers, discount or vouchers offered by Express Rail Link Sdn Bhd. This privilege is also non-exchangeable and non-refundable for cash and/or credit, whether in part or in full.
- 8. This privilege is provided by Express Rail Link Sdn Bhd. In this respect, the privilege and the usage and utilization of the products and/or services are further subject to the terms and conditions of Express Rail Link Sdn Bhd. In the event of any disagreement concerning the utilization of this privilege, kindly refer to Express Rail Link Sdn Bhd. For enquiries or more information, kindly contact Express Rail Link Sdn Bhd at 03-2267 8000, or <a href="http://www.KLIAekspres.com">http://www.KLIAekspres.com</a>
- 9. Both Prudential Assurance Malaysia Berhad ("PAMB") and Express Rail Link Sdn Bhd. reserve the right to change these terms and conditions at any time without prior notice. Visit <u>www.prudential.com.my/en/enterprise/prubiz-beyond/customer-loyalty-privileges/</u> for more updates and the latest terms and conditions. The latest version of terms and conditions takes precedence over all previous versions of the terms and conditions.
- 10. PAMB shall not be held responsible for any claims, demands and/or liabilities arising from this privilege.
- 11. This privilege is valid until 31 December 2022.