

20dB HEARING

PRUBiz Beyond Card Holder	PRUBiz Beyond Privilege Voucher Holder
<u>Hearing Rehabilitation Package</u> <ul style="list-style-type: none"> • Complimentary hearing screening (Pure Tone Audiometry) for adults aged 21 years old and above • Free Crescendo earplugs for any UNITRON hearing aid purchase • Complimentary hearing aids trial up to 20 days 	<u>Hearing Rehabilitation Package</u> <ul style="list-style-type: none"> • Complimentary hearing screening (Pure Tone Audiometry) for adults aged 21 years old and above • Free Crescendo earplugs for any UNITRON hearing aid purchase • Complimentary hearing aids trial up to 20 days

Terms and Conditions

1. This privilege is applicable to all **PRUBiz** Beyond customers and is valid for one-time use only subject to the terms and conditions stated herein.
2. Redemption steps:
 - Visit any outlet of 20dB Hearing Sdn. Bhd. (20dB Hearing) to book your appointment.
 - Verification will be carried out by a customer service representative of 20dB Hearing. You are required to produce your **PRUBiz** Beyond card or privilege voucher and proof of identity for verification purposes.
 - A minimal fee is applicable for any diagnostic report (if required).
1. This privilege is not applicable with ongoing promotions, offers, discounts or vouchers offered by 20dB Hearing. This privilege is also non-exchangeable and non-refundable for cash and/or credit, whether in part or in full.
2. This privilege is provided by 20dB Hearing. In this respect, the privilege and the usage and utilization of the products and/or services are further subject to the terms and conditions of 20dB Hearing. In the event of any disagreement concerning the utilization of this privilege, kindly contact 20dB Hearing at 1800 88 2032 / 012 942 7729 or visit www.20dbhearing.com.
3. Both Prudential Assurance Malaysia Berhad (“PAMB”) and 20dB Hearing reserve the right to change these terms and conditions at any time without prior notice. Visit www.prudential.com.my/en/enterprise/prubiz-beyond/customer-loyalty-privileges/ for more updates and the latest terms and conditions. The latest version of terms and conditions takes precedence over all previous versions of the terms and conditions.
4. PAMB shall not be held responsible for any claims, demands and/or liabilities arising from this privilege.
5. This privilege is valid until 31 December 2022.