

## **Anti-Bribery and Corruption**

Prudential Assurance Malaysia Berhad (“PAMB”) wants to conduct business in an honest, ethical and professional way. It is essential for PAMB to demonstrate that it has been maintaining effective systems and controls to counter bribery and corruption risks it faces. It recognises that over and above the commission of any crime, any involvement in bribery or corruption will also reflect adversely on its image and reputation. Therefore, PAMB absolutely forbids corruption, facilitation payment and the offering, solicitation, payment or receipt of bribes for any purpose.

All employees and those working on behalf of PAMB such as contractors, vendors and agents must not give, offer, solicit, extort, request or accept, directly or indirectly, anything that is, or could reasonably be considered a bribe.

## **Gifts & Hospitality (G&H)**

While corporate hospitality and gift-giving happens in some roles or areas, it is important to recognise that giving or accepting overgenerous invitations and gifts may compromise our reputation for fair-dealing.

PAMB employees are not allowed to request, accept, offer or provide through third parties or themselves; any gifts and hospitality which may be perceived to induce, support or reward improper conduct in connection with any business or anticipated future business involving PAMB; including those that might be seen to compromise the receiver’s judgement and integrity.

In line with our commitment to conduct business in an honest, ethical and professional way with the highest standards of integrity, PAMB implemented “No Gift Policy” effective 1 June 2018 whereby the employees are not allowed to exchange gifts with current or potential suppliers or vendors. This is to prevent any conflicts of interest, or appearance of such in the business dealings. Gifts or hospitality may be permissible for events with legitimate business contents. In this regard, measures are in place for such gifts and hospitality to be approved and logged by PAMB employees.

For tied insurance agents who are directly contracted with PAMB to sell PAMB’s products, they are recommended to maintain their own gifts and hospitality log for record-keeping purposes.

**Preventing bribery and corruption is everyone’s responsibility. You may report any suspicion or concern, via the Speak-Out confidential helpline.**