

Malaysia Boleh Divaksinasi Contest – Terms and Conditions

This Malaysia Boleh Divaksinasi Contest ("Contest") is jointly organised by Pulse Ecosystems Pte Ltd ("PEL"), Prudential Assurance Malaysia Berhad ("PAMB") and Prudential BSN Takaful Berhad ("PruBSN") (collectively referred as "Organisers", "we", "our" or "us"). By participating in this Contest, you ("you", "your" or "Participant") agree that you have read, understood and agreed to be bound by the Terms and Conditions of this Contest and by any change or modification we may make to the Terms and Conditions for this Contest with prior notice, in which such notice will be given by PEL. By participating in this Contest, you also agree to be bound by our Privacy Policy accessible at:

1. **PEL website;**
<https://www.prudential.com.my/export/sites/prudential-pamb/.galleries/pdf/en/guide/pulse-privacy-policy.pdf>
2. **PAMB corporate website;**
<https://www.prudential.com.my/en/footer/privacy-policy/>
3. **PruBSN corporate website**
<https://www.prubsn.com.my/en/privacy-policy/>

If you do not agree with our Privacy Policy and the Terms and Conditions of this Contest, you will not be able to participate in this Contest.

Contest Period:

This Contest commences on 6th October 2021 at 12.01am and ends on 31st December 2021 at 11.59pm (Malaysia time), both dates inclusive ("**Contest Period**").

Eligible Participants:

1. In order to be eligible to participate in this Contest, the participants must:
 - a. be Malaysia residents and have attained the age of 18 on or before 31st December 2021;
 - b. have or shall have received at least one (1) dose of the COVID-19 Vaccines on or before 31st December 2021; and
 - c. be the users of the Pulse by Prudential ("**Pulse App**");

(the above are collectively known as "**Eligible Participants**").

2. No purchase or payment is required from the Eligible Participants to participate in this Contest.

Contest Mechanics:

1. To participate in this Contest and to be rewarded, the Eligible Participants are required to:
 - (a) install the Pulse App from the Google Play Store or Apple App Store;
 - (b) sign-in/sign-up the Pulse App;
 - (c) click on the "Malaysia Boleh Divaksinasi Contest" banner in the Pulse App; and
 - (d) fill in your particulars correctly in the "Sign-up Form".

2. The Eligible Participants can only participate in this Contest ONCE. If the Eligible Participants have registered multiple sign-ups, the eligibility of the Eligible Participants will be void.
3. Participants are to ensure registered information provided are as per their existing Pulse profile details.
4. The Eligible Participant is solely responsible for maintaining the accuracy of his/her information at all times for information stated in the Pulse app. If any information provided is repeated, untrue, incorrect, incomplete or invalid, the Eligible Participants will not be eligible to participate in this Contest.

Prizes and Selection of Winners:

1. Subject to the Terms and Conditions for this Contest, the Eligible Participants, who are also the winners as selected by the Organisers' automated selection system, will be entitled to only one (1) prize ("**Winners**"). The selection of the Winners will be conducted on second week of January 2022 ("**Selection Date**").
2. On the Selection Date, the Winners must be valid users of the Pulse App (subject to the Organisers' sole and final decision), failing which the Winners will be disqualified without further notice.
3. There are maximum value of Shopee E-Vouchers worth RM200,000 that are available for this Contest ("**Prizes**") as shown below:

- (a) If the total number of the Eligible Participants in this Contest **is BELOW 100,000**, the number of Winners and Prizes will be as follow:

Prizes	Winners
1 st Prize: RM1,000 Shopee E-Voucher	5
2 nd Prize: RM500 Shopee E-Voucher	10
3 rd Prize: RM50 Shopee E-Voucher	800

- (b) If the total number of the Eligible Participants in this Contest reaches **100,000**, the number of Winners will be doubled as follow:

Prizes	Winners
1 st Prize: RM1,000 Shopee E-Voucher	10
2 nd Prize: RM500 Shopee E-Voucher	20
3 rd Prize: RM50 Shopee E-Voucher	1,600

- (c) If the total number of the Eligible Participants in this Contest reaches **200,000**, the amount of the Prizes will be doubled as follow:

Prizes	Winners
1 st Prize: RM2,000 Shopee E-Voucher	10
2 nd Prize: RM1,000 Shopee E-Voucher	20
3 rd Prize: RM100 Shopee E-Voucher	1,600

4. The redemption and usage of the Prizes are subject to its terms and conditions, and the Winners shall be solely responsible for the usage of the Prizes. The Prizes must be redeemed within the validity period of the e-voucher as indicated in the communication. The Organisers shall not be liable or be required to offer replacement of the Prizes or otherwise to compensate the Winners for:
 - (a) the discontinued or cancelled Prizes;
 - (b) the improper use of the Prizes; or
 - (c) the inability to use the Prizes due to technical issues or past the validity period.

Winners Announcement

1. An announcement notifying the Winners of this Contest (including the Winners' full name and the last three (3) digits of the Winners' mobile number) will be made on PAMB and PruBSN's corporate website, social media (Facebook and Instagram), and "Live Happy Community" page in the Pulse App on 3rd week of January 2022.
2. Winners notification together with the redemption details of the Prizes will be sent through an SMS or email on or before 13 February 2022 to the Winners' mobile number or email address as registered in the Pulse App.
3. The Winners are required to acknowledge receipt of the SMS or email notification on or before 25 February 2022 together with the valid NRIC and a screenshot of COVID-19 vaccinations completion status (at least 1st dose of vaccine received by 31st December 2021) in the MySejahtera app or any confirmation of vaccination completion issued/approved by the government for verification purpose.
4. Once verified, the Winners will receive their Prizes in the form of e-voucher codes through an SMS or email within two (2) weeks after the fulfilment of the criteria in the preceding clause 3 above. If there is any non-receipt of the e-voucher code, the Winners are required to contact PAMB or PruBSN's customer service by 18th March 2022 at the latest, to request for an inquiry. No request for inquiry will be entertained after this date.
5. If the Winners fail to respond with the required details within the timeframe as specified above, the Winners shall be disqualified from this Contest and shall not be entitled to the Prizes.

The Prizes are non-transferable and not exchangeable for other goods or services. The Organisers reserve the right to substitute the Prizes at its discretion with other form of gifts/rewards of equivalent value with prior notice. The selected Winners who have been notified and contacted are deemed final.

6. The Prizes are exclusive of all charges that may be incurred by the Winners (if any), such as taxes, levies, fees and are subject to any other terms and conditions as may be imposed by the Organisers from time to time.
7. The Organisers' decision in all matters concerning this Contest shall be final and no correspondence shall be entertained.

Disqualification

1. The Organisers shall disqualify any Eligible Participants from this Contest if the Eligible Participants are found to be tampering with the entry process or the operation, or acting in breach or potential breach of these terms and conditions, or has committed or suspected of committing any fraudulent or wrongful acts, including not meeting the Organisers screening requirement.
2. The Organisers' decision in this matter shall be final and no correspondence shall be entertained.

Notification:

1. The Winners will be notified through the Winner Announcement as described above.
2. When the Organisers make the Winners Announcement, the Organisers shall have the rights to publish the Winners' username used in the Pulse App. Further, if the Organisers decide to use additional methods to announce the Winners of this Contest in any of the Organisers' websites, social media sites, newspapers and/or in its promotional materials, the Organisers shall have the rights to publish the Winners' username used in the Pulse App in the announcements without further notice. Non-acceptance of this clause may result in an alternate Winner being chosen.
3. Winners are personally responsible for ensuring that their particulars, contact details and email address have been accurately submitted.
4. The Organisers shall not be held responsible or liable for any late, misdirected, lost or unsuccessful efforts to notify the Winners.
5. Where any Prizes have been forfeited due to the Winners are ineligible, disqualified and/or do not claim the Prizes, the Organisers may, at its sole discretion, give the forfeited Prizes to another Eligible Participant(s). In such an instance, the other Eligible Participants shall be selected using a method to be determined by the Organisers at its sole discretion.

Anti-Bribery & Corruption Laws

In performing its duties under this Contest, the Eligible Participants must comply with all applicable anti-bribery and anti-corruption laws (and related regulation and guidance). In particular, the participant(s) hereby acknowledges and agrees:

- a) to comply with, the US Foreign Corrupt Practices Act, the UK Bribery Act, and the Hong Kong Prevention of Bribery Ordinance, together with any related regulation and guidance and that it shall not act in such a way that is or could be construed as a violation of these laws and requirements, including but not limited to offering a bribe or making a facilitation payment to a Public Official or to any other party;
- b) that it will ensure that its activities in connection or relating to its obligations under this terms and conditions will not cause Organisers to be in breach of any anti-bribery and anti-corruption laws (and related regulation and guidance); and
- c) if the Eligible Participants, in connection with or relating to its obligations under the terms and conditions is asked to partake in any activity, that is in violation of any anti-bribery or anti-corruption laws, or becomes aware of any such conduct by its workforce or within its control

and concerning or relating to the terms and conditions, the Eligible Participants agrees to immediately report the details of this to Organisers. The Organisers shall have the right to terminate this Contest on no notice, without liability, for any actual breach of this clause.

General Terms and Conditions:

1. The terms and conditions of this Contest shall be governed by the laws of Malaysia. This Contest is void where any Terms and Conditions applicable to this Contest are prohibited or restricted by any local, national, state, or any governmental laws.
2. The Organisers reserve the right to change the qualifying/selection criteria and allocation of Prizes from time to time at the Organisers' absolute discretion.
3. The Organisers also reserve the right to amend these Terms and Conditions, and to suspend, terminate, delay or vary this Contest with prior notice to the Eligible Participants.
4. The mode of notification (if any) of the amendment, suspension, termination, delay or variation shall be at the PEL's sole discretion, including but not limited to displaying the same in any of the PEL's website or social media sites.
5. The Organisers' decision on any and/or all matters relating to this Contest including the selection of the names of the Winners, the Terms and Conditions herein or any amendments to the same shall be final, binding and conclusive and no correspondence will be entertained.
6. By participating in this Contest, the Eligible Participants agree to be contacted by the Organisers' appointed agency for prize fulfilment or administration of this Contest (if any) ("**Agency**"), agree to disclose their personal details (including but not limited to name, NRIC number, phone numbers and email address) to the Agency as well as agree and authorize the Agency to disclose their personal details to the Organisers in relation to and for the purposes of this Contest only.
7. By participating in this Contest, the Eligible Participants agree to be contacted by PAMB and PruBSN for purposes of providing the Eligible Participants any updates and information in relation to the products and services including but not limited to PAMB and PruBSN's marketing purposes, unless otherwise notified in writing to PAMB or PruBSN. If you have any questions, please email to customer.mys@prudential.com.my or customer@prubsn.com.my
8. The Organisers and the Eligible Participants shall fully co-operate with each other to enable PruBSN to comply with the Shariah requirements.
9. The terms and conditions are available in English and Bahasa Malaysia. In the event of inconsistency, English version shall prevail.